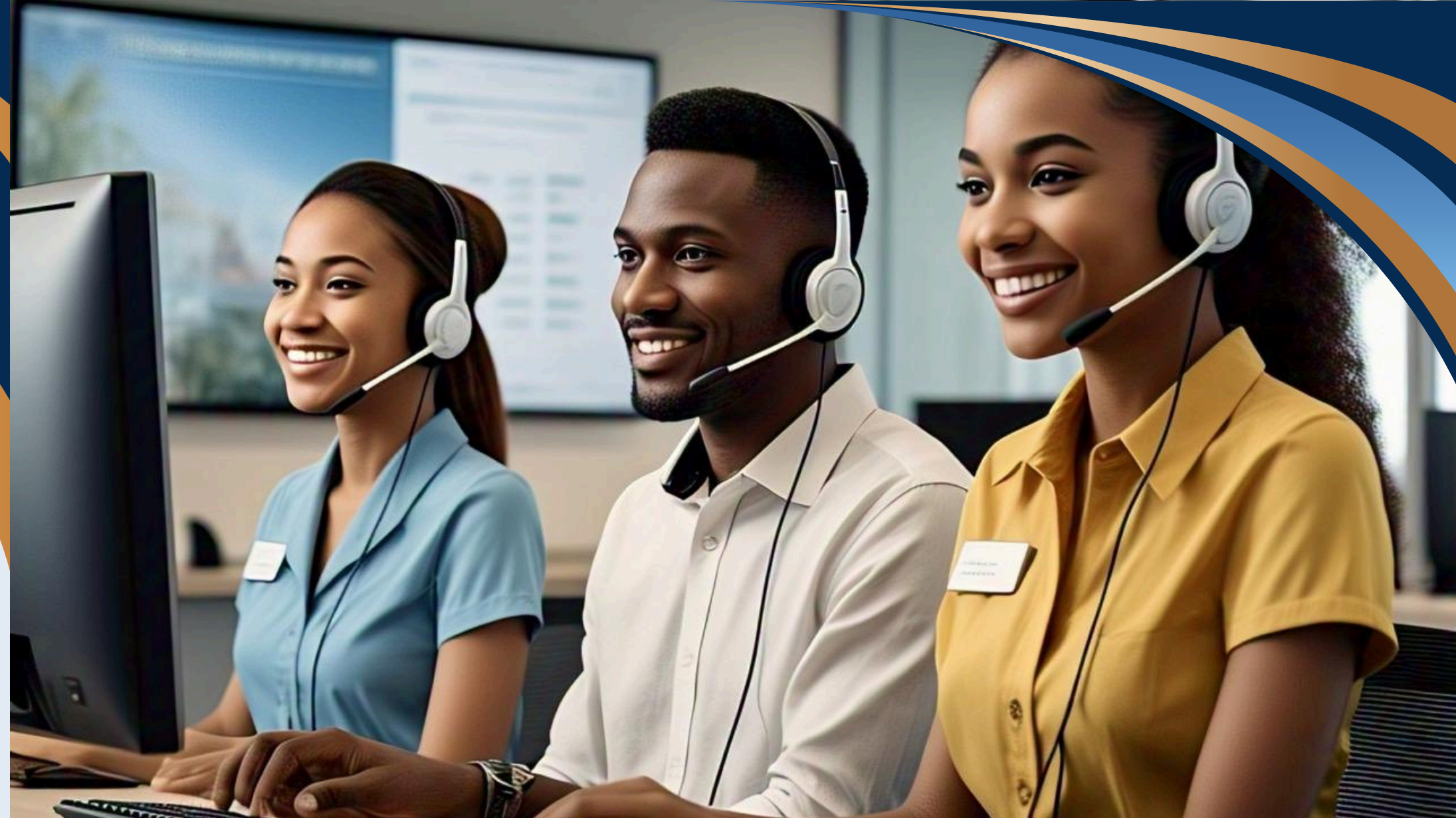




Customer Experience (CX) Redefined



Connecting with Us is the
First Step to Progress

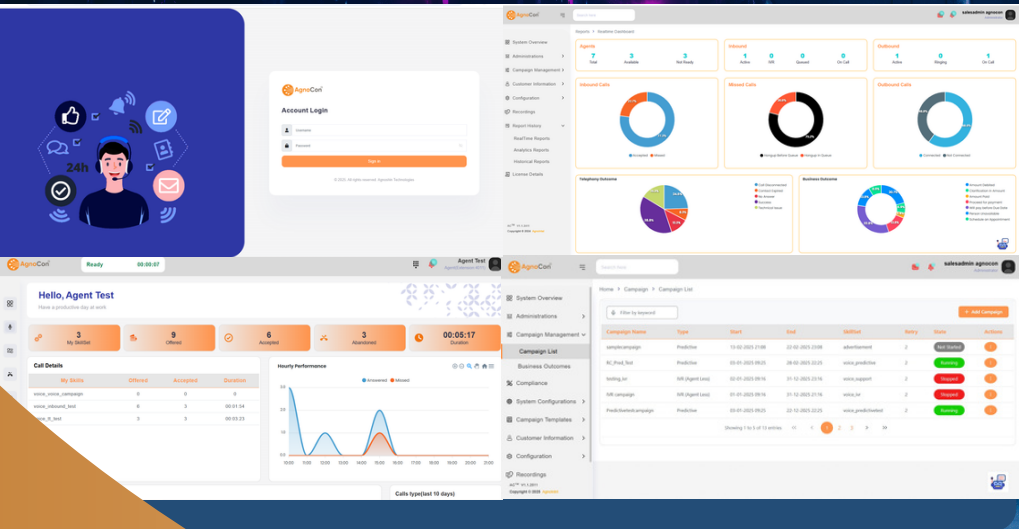
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Stand out from your
competition by establishing
a contact center that delivers
exceptional customer
experience (CX)



AGNOCON- AI POWERED OMNICHANNEL CONTACT CENTER SOFTWARE

- An advanced and intelligent customer experience management software.
- It utilizes advanced AI and machine learning algorithms to streamline customer interactions across various channels like Voice, SMS, Chat etc.
- AgnoCon makes managing inbound and outbound calls effortless.
- Its straightforward and user-friendly interface enhances agent productivity and performance in real-time within your call/contact center.
- Elevate your customer support services to new heights with AgnoCon.

BASIC OFFERINGS



Cloud Telephony



AI-Powered



Automated Call Distribution



Agentless Campaign



Skill Based Routing



Campaign Management



WhatsApp



Web Chat Integration



Customised CRM Integration



Live Dashboards



Customised Report



Data Export Facility

FEATURES

Skill Based Routing

Agentless Campaign

Campaign Management

Dispositions

Holiday Management

Call Recording

Real Time Analytics & Historical Reports

Call Interaction History

Click To Call

Abandon Call Details

WhatsApp & SMS

AI Automation

Web Chat

Call Bargin

Agent Activity Report